



This warranty is for a period of 10 years from the date of application

CLEARSTONE must be applied by one of our approved applicators in accordance with the Clearstone Manual. Application of the Clearstone coating must be registered with Innovative Composites Pty Ltd.

This warranty only covers the cost of removal and re-application of the Clearstone coating to any part of the coated stone that does not perform according to this warranty or the removal of the coating and the consequent returning of the stone surface to a honed finish.

This warranty covers

- Defects due to faulty manufacture of the Clearstone coating.
- The stone under the coating from etching and staining.
- Cracking, flaking and chipping, due to the breakdown of the coating excluding impact damage.
- Deterioration of the coated stone's general appearance due to the Clearstone being deemed to have failed.

This warranty does not cover

- Any loss of the surface transparency or becoming cloudy due to scuffing, scratching, dust and surface grime or fogging from air-conditioning residue.
- Failure to maintain the coating in a clean condition or the use of any unsuitable cleaning fluid.
- Deterioration due to a normal level of wear & tear or misuse.
- Consequential damage is excluded from this warranty.
- Delaminating due to unknown chemicals in the stone.

This warranty is given by

Innovative Composites Pty Ltd ABN 42 120 389 433
Unit 2, 22 Hightech Place
Lilydale, Victoria 3140 Australia
Phone: +61 3 97387095
Fax: +61 3 9738 7096
Email: info@clearstone.com.au

How to register warranty

1. Online – Online registration can only be completed by the approved applicator. Contact your approved applicator to request confirmation of the warranty registration.
2. Clearstone warranty form – Download a copy of the Clearstone warranty form from <http://innovativecomposites.com.au/resources.php> or request a postal copy from the approved applicator or Innovative Composites Pty Ltd. Complete and return the form to;
Innovative Composites Pty Ltd
Unit 2, 22 Hightech Place
Lilydale, Victoria 3140 Australia

How to claim warranty

Contact Innovative Composites Pty Ltd. Quote your name, address and the approved applicators name and invoice number.

Australian and New Zealand residents

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.